

CONFLICT MANAGEMENT

Subject

Conflict Management

Prepared By

Halifax Street Angels

Grade Level

N/A

Overview

This conflict management course offers a foundation to understanding how to approach confrontation and conflict within your project. Although this is an introduction to a very broad subject this presentation provides exercises and conflict management models which will allow for a much deeper understanding of the issues.

Teacher Guide

Objectives

To make the learner aware of the key ideas/models related to conflict management.

Information

The information provided are key models related to conflict management. Other models exist and can be explored in more depth, however this course is designed to be practical opposed to academic so will be more focused.

Verification

Through learner engagement and Q&A the teacher should ensure they are satisfied that their learners understand the topic.

Activity

Presentation, worksheets, personal reflections and Q&A.

Student Guide

To learn and understand what the basic principles of conflict management are. This should be an ongoing process whereby the learner continues to explore this topic.

More information on this topic can be found in textbooks and research literature.

All learners should be confident that they have received the information and skills required to approach situations with confidence and competence.

It should be made clear that learners are expected to engage in the course through completion of worksheets and participation in discussion.

Materials Required

- PowerPoint presentation
- Session worksheets

Additional Resources

Books are available to purchase about conflict management. These are not essential but may prove profitable for the teacher to give a deeper understanding and confidence in the subject.

Additional Notes

This is an introduction to form a part of Street Angels and related projects training. Further training can be sought which cover this topic in more detail or is tailored to whatever specific needs you may have.